

Microgen 5Series Software for Trust Administrators and Corporate Services Providers

Helping your business be informed, compliant and efficient

Microgen 5Series is a comprehensive software product that supports the primary business operations of trust administrators and corporate service providers. A key feature is its user-configurable workflow which can be used to help manage and automate key business processes and daily activities, for example, client on-boarding, KYC, automated client risk scoring, FATCA / CRS reporting and year-end accounts production.

The combination of highly flexible software and powerful in-built workflow capabilities results in a solution that can be quickly tailored to meet specific business requirements, thereby providing high levels of operational control and efficiency that can free up valuable staff time.



What Microgen 5Series can do for you

- **Reduce costs:** increased automation improves operational efficiency and reduces errors and costs associated with manual processing.
- **Improve control:** workflow processes guide staff through their day to day work and provide management with a clear, real-time view of the business.
- **Retain clients and grow business:** improved customer service achieved through enhanced management control, reliable and consistent data, comprehensive reporting and a client portal.
- **Improve flexibility and agility:** react quickly to changing market and compliance requirements through user configurable options.
- **Safeguard client data:** functional and data access controls help to ensure sensitive client data is protected.

Microgen 5Series Modules

Entity Management

A comprehensive and extensible repository for all client and mandate data. It automatically produces client structure diagrams, client documents, forms and minutes and includes CRM and diary management functions.

Accounting

The multi-entity, multi-currency, Accounting module provides a general ledger facility for client accounting, corporate accounting and fund accounting and includes balance sheet, profit & loss and capital/income statements, a purchase ledger and automates the production of Final Accounts.

Investments

The Investment module captures details of investments held by clients, entities or funds. Each client, entity or fund can have its assets assigned to a single portfolio or split between multiple portfolios.

Time & Expenses

The Time and Expenses Module provides a facility for employees to capture both chargeable and non-chargeable time. Expenses or disbursements relating to client based work can also be captured.

Billing

The Billing Module generates fee notes/invoices which can be reviewed and adjusted. It also records payments, creates credit notes and tracks debtor positions.

Document Store

For those organisations that want more control, security and efficiency than storing documents in network folders and sub-folders, and for those organisations that don't want the expense of a third party dedicated document management systems, the Microgen Document Store module provides an ideal solution.

Client Web Portal

The Client Web Portal provides secure Internet access to clients and intermediaries to view their wealth management and associated documents online.

Why move to Microgen 5Series?

- To replace either one or multiple legacy software applications that no longer support the requirements of the business.
- To reduce or eliminate manual processes, thus reducing risks and costs.
- To improve operational control and efficiency through the introduction of easy to configure and use Workflow.
- To reduce operating costs, either by allowing growth without the need to recruit additional staff, or by reducing headcount through improved operational efficiency.
- To provide support for regulatory compliance such as FATCA and CRS.

Microgen has been serving the wealth management market for over 30 years and has more than 380 customers in 32 countries, across 6 continents. Our customers range from some of the world's largest organisations with multiple global offices to smaller independent organisations with a single office.

www.microgenfs.com

For more information about any of Microgen's products, solutions or services call +44 20 7496 8100 or email marketing@microgen.com